

Central Surveys

Platform Functionality and Features	Central Surveys	<p>Centrally connected parent and subsidiary accounts</p> <p>Central Surveys & reporting (data matching, cloning surveys, parent survey locking)</p> <p>Separate logos, survey communications, and questions per instance</p> <p>Aggregated group-level reporting</p> <p>Segmented data access and admin controls</p>
	Administrators	Unlimited for contracted users
	<p>Login With Google Authentication</p> <p><i>This enables your staff to log into the Culture Amp platform with their Google Account details.</i></p>	<p>Included for Parent company</p> <p>Included for subsidiary companies</p>
	<p>Single Sign-On / OIDC / SAML Integration</p> <p><i>Involves connecting Culture Amp to your Single Sign-On provider of choice.</i></p>	<p>Included for Parent company</p> <p>Included for subsidiary companies</p>
	<p>HRIS Integration</p> <p><i>This will require work from your HRIS Administrator - with some guidance provided to them via a meeting with your Customer Success (CS) Coach.</i></p>	<p>BambooHR Namely Personio Workday Gusto Hibob Ceridian Paylocity Elmo </p> <p>Via Merge API: ADP Workforce Now Deal Justworks Paychex Paycor Sage SAP Trinet UKG Pro UKG Ready</p> <p>More HRIS integrations to be provided as they are implemented.</p>
Education	<p>Access to the Support Guide</p> <p><i>Our help center has everything needed to administer our platform successfully - from articles on how to launch a survey to the science behind the platform.</i></p>	<p>Included for Parent company</p> <p>Included for subsidiary companies</p>

	<p>Access to Culture Amp Training (CAT)</p> <p><i>Register for live training and explore many other resources to help guide you to get the most from the Culture Amp platform.</i></p> <p><i>CAT also offers on-demand courses for Administrators - containing videos, tips, and resources created by CS Coaches and People Scientists - providing high-value learning and development opportunities to enable you to optimize your employee feedback strategy and inspire real change within your organization. These on-demand courses cover the full range of relevant topics across Engagement and Performance.</i></p> <p><i>CAT also offers on-demand courses to help managers and leaders make the most of our platform - for example: "The Engagement Survey for Managers", "Encourage Participation on Surveys", "Understand your Results", "Drive Development with LifeLabs", "The Performance Review Cycle", "Set Goals with Direct Reports", and "1:1 Conversations".</i></p> <p><i>Finally, CAT offers on-demand courses for employees specifically: "Set Goals for Growth & Performance", and "Participate in a Performance Review".</i></p>	<p>Included for Parent company Included for subsidiary companies</p>
	<p>Membership in the Culture First Community</p> <p><i>The Culture First Community is a group of leaders and practitioners committed to amplifying what people are capable of being and achieving at work.</i></p> <p><i>As both a customer and member, you will have access to our global and local communities-of-practice, where you can share, connect, learn and grow - through our in-person events and online community - to connect with other leaders around the world, further your career, and get answers to your most pressing questions about people and culture.</i></p>	<p>Included for Parent company Included for subsidiary companies</p>
Support	<p>Email support@cultureamp.com or in-platform chat</p>	<p>Included for Parent company and subsidiary companies - 24/5 (Except public holidays)</p>

Subsidiary support

An additional package to offer dedicated support on the subsidiary account(s). Each subsidiary account will have a respective level of subsidiary support as delineated below.

	Self-Starter support	Onboarding kickoff with Implementation Manager during the first 3 months Group Technical Office Hours Group Strategy Office Hours with Customer Success Managers
	Standard support	Up to 2 meetings with Implementation Manager during the first 3 months 1 Adoption project annually with Customer Success Manager
	Enterprise support	Up to 6 meetings with Implementation Manager during the first 3 months 2 Adoption Projects annually with Customer Success Manager Up to 4 annual People Science Connects Executive Strategy Reviews & Success Connects with Customer Success Manager

*all sessions are virtual, unless otherwise agreed